



**GET CONNECTED.  
GET HELP.**

**211**

**Ride United: Transportation Access**

# 2-1-1 Transportation

Can connect a client with:

- Public Transportation
- Ride Share Transportation
- Volunteer Drivers
- Accessible Transportation
- Caregiver Assisted Transportation

Call 2-1-1 to be screened and connected with transportation services.

## 2-1-1 Ride United

- Partnership with Lyft and United Way Worldwide
- 211 has direct access to an online ride dispatching platform
- Trips are free for the client
- 211 Navigator can track the Lyft vehicle and confirm rider pick up

# 2-1-1 Ride United

Launched late September 2019

- Employment
- Medical
- Public Benefits
  
- Tacoma area only

# 2-1-1 Ride United

## Job Access Expansion

- Response to identified employment gaps – including,
- Job training programs (3 weeks)
- New employment (until first paycheck)

# 2-1-1 Ride United

## Today

- Healthcare: Medical Appointments, ER trips, VA appointments, substance abuse detox, picking up prescriptions, and access to other healthcare services
- Employment: Job interviews, job fairs, and completing other pre-employment steps like fingerprinting, etc.
- Food Access: food banks, Snap applications, grocery shopping, meal sites, etc.
- Financial Assistance and Public Benefits: Transportation to apply for public benefits or social services in person, attend necessary social service appointments, access housing benefits/shelter, tax preparation, etc.
- Education: Enrollment in programs, parent/guardian school engagement, financial coaching, education classes for adults, etc.

# 2-1-1 Ride United

Today

- Tacoma
- Bonney Lake
- Fife
- Lakewood
- Midland
- Parkland
- Puyallup
- South Hill
- Spanaway
- Sumner
- University Place

# 2-1-1 Ride United

Today

- Olympia
- Lacey
- Tumwater
- Yelm



211

Questions?