



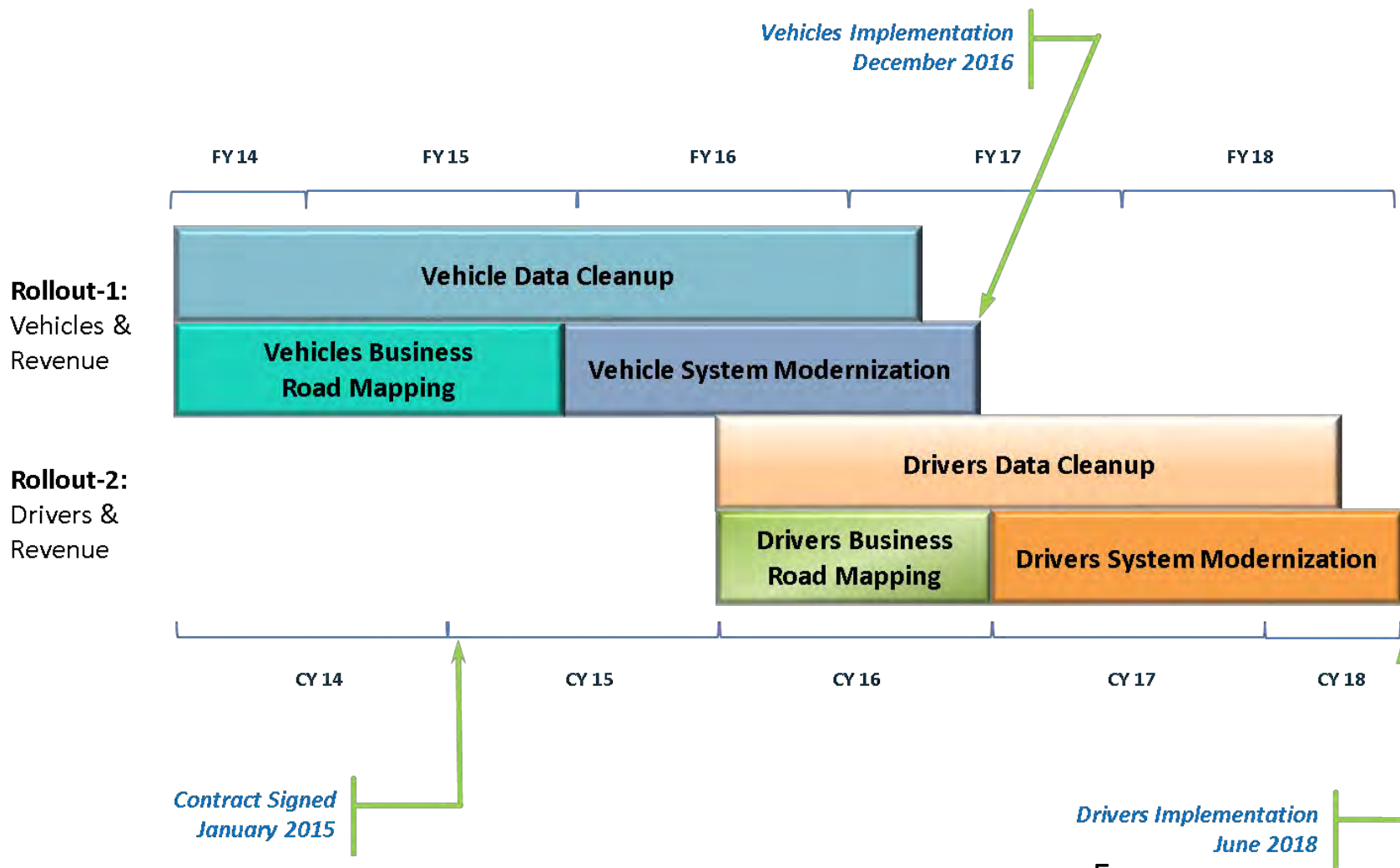
Project update
Washington Transportation Commission
October, 2016

- DOL's current driver and vehicle systems are antiquated and very costly to maintain – or even change. Largely based on COBOL language and system failures are growing
- DOL systems:
 - manage 5.2 million drivers and 7 million vehicles
 - collect more than \$2.7 billion in transportation revenue for state and locals

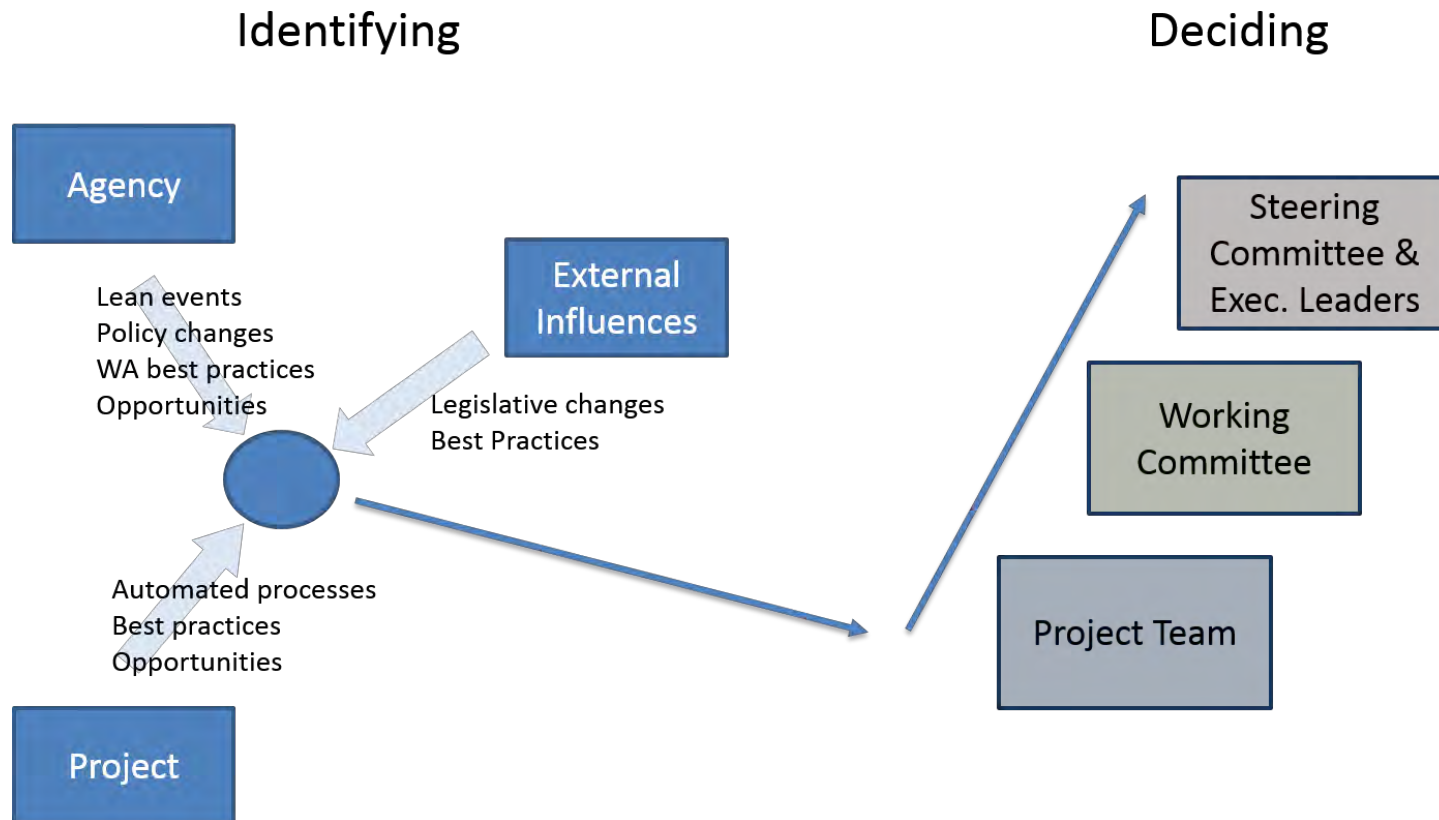
- Commercial-off-the-shelf system (COTS)
- Vendor has proven record of success with DMV projects in several other states
- High level of automation, integration and compatibility to meet future potential needs
- Vendor-supported maintenance and upgrades to keep system up to date

- Legislature funded \$27.4m in 2015-17 transportation budget to complete vehicles phase of system modernization
- Rollout 1 encompassing vehicles functionality and Rollout 2 for drivers
- **Rollout 1 development is complete! System testing and training is in progress** – on track for December 2016 planned launch of vehicles solution
- ‘Command center’ being established during go live

BTM Project Timeline



High benefit process improvement has occurred concurrently with the system implementation.



- **County Auditor & Subagents Outreach and System Demonstrations**
 - Site Visits – April through July
 - Vehicle Licensing Office User Group – December
 - Subagent Association Conference – May 2016
 - Weekly Auditors meetings
 - Quarterly Auditors/Subagent meetings
 - Rapid response team (Auditor/Subagent) established for quick review
 - Further demonstrations planned in September
- **Other agencies: WSP, DOR, Courts, locals**
 - Worked directly with all interface and data sharing partners

- Rollout 2 (drivers phase) preparation work is underway, supported by FY16 Supplemental submitted and approved last year.
- 2017-19 budget request being developed to support remainder of Rollout 2 leading to June 2018 launch for drivers solution, continuing to eliminate gap between project phases with no increase to the overall budget
- Next quarterly report to Transportation Committees during session