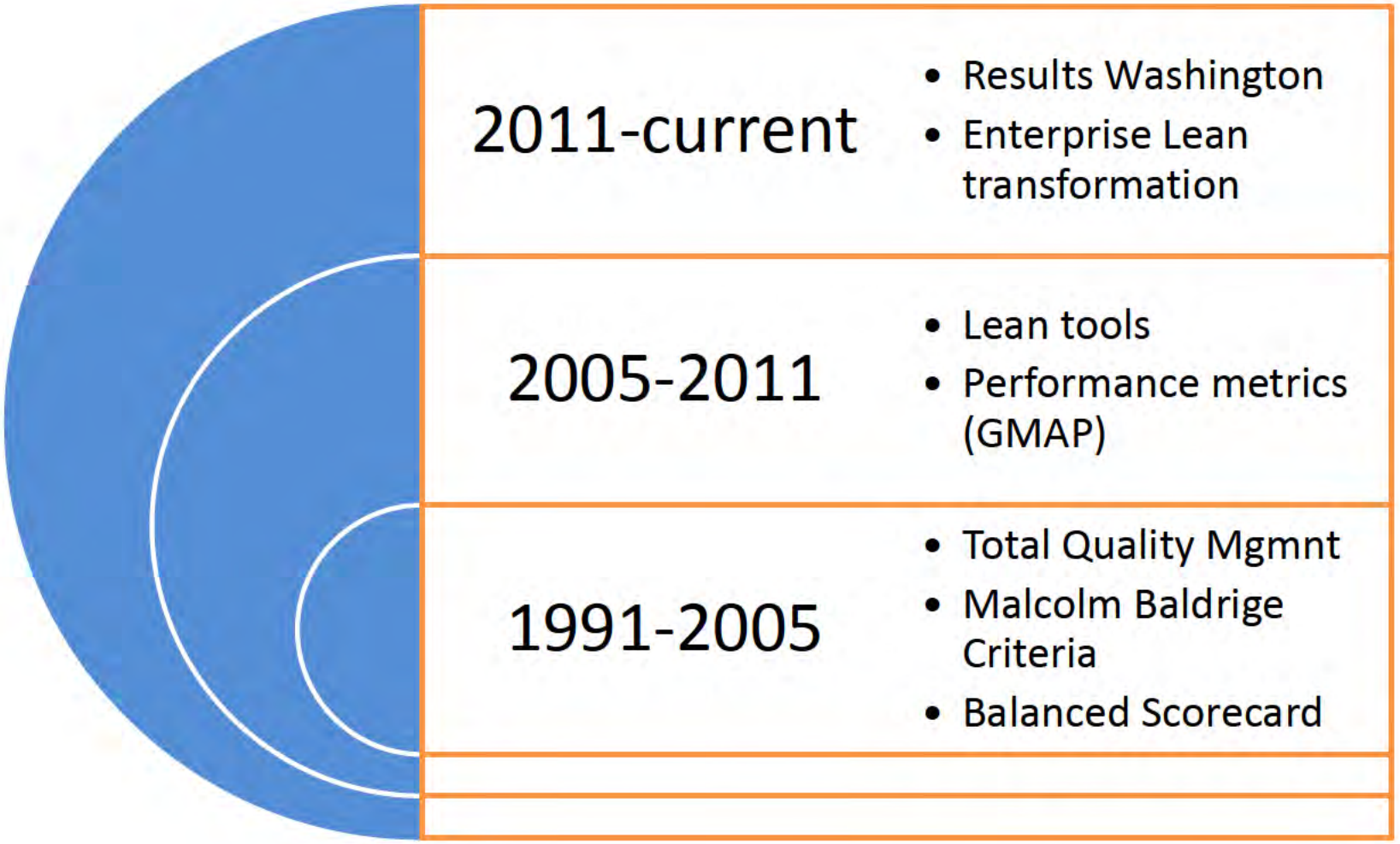
Results Washington

Washington Transportation Commission
Board Meeting
March 18, 2015

John Cooper, Senior Performance Advisor
Results Washington
Office of Governor Inslee

Washington State | History of Performance Management



Governor Jay Inslee

A New Strategic Framework

Vision

A **Working Washington** built on education and innovation ... where all Washingtonians thrive.

Mission

- **Foster** the spirit of **continuous improvement**
- **Enhance** the conditions for **job creation**
- **Prepare students** for the future
- **Value** our **environment**, our **health** and our **people**

Foundation

- **Create** a responsive, **innovative** and data driven culture of continuous improvement.
- **Recognize** Washington's rich **natural resources**, diverse **people** and entrepreneurial **drive**, and build upon our legacy.
- **Operate** state government with the expectation that success is dependent on the success of **all**.
- **Create** effective communication and transparency on **goals, measures** and **progress** in meeting expectations.
- **Deepen** our focus, understanding and commitment to our citizens: **Know our customers**.

Goals

World-Class Education

Prosperous Economy

Sustainable Energy and a Clean Environment

Healthy and Safe Communities

Efficient, Effective and Accountable Government

Measure & Improve

Building a more responsive, data-driven state government to get results:

RESULTS WASHINGTON

www.results.wa.gov

Five goals

World Class Education

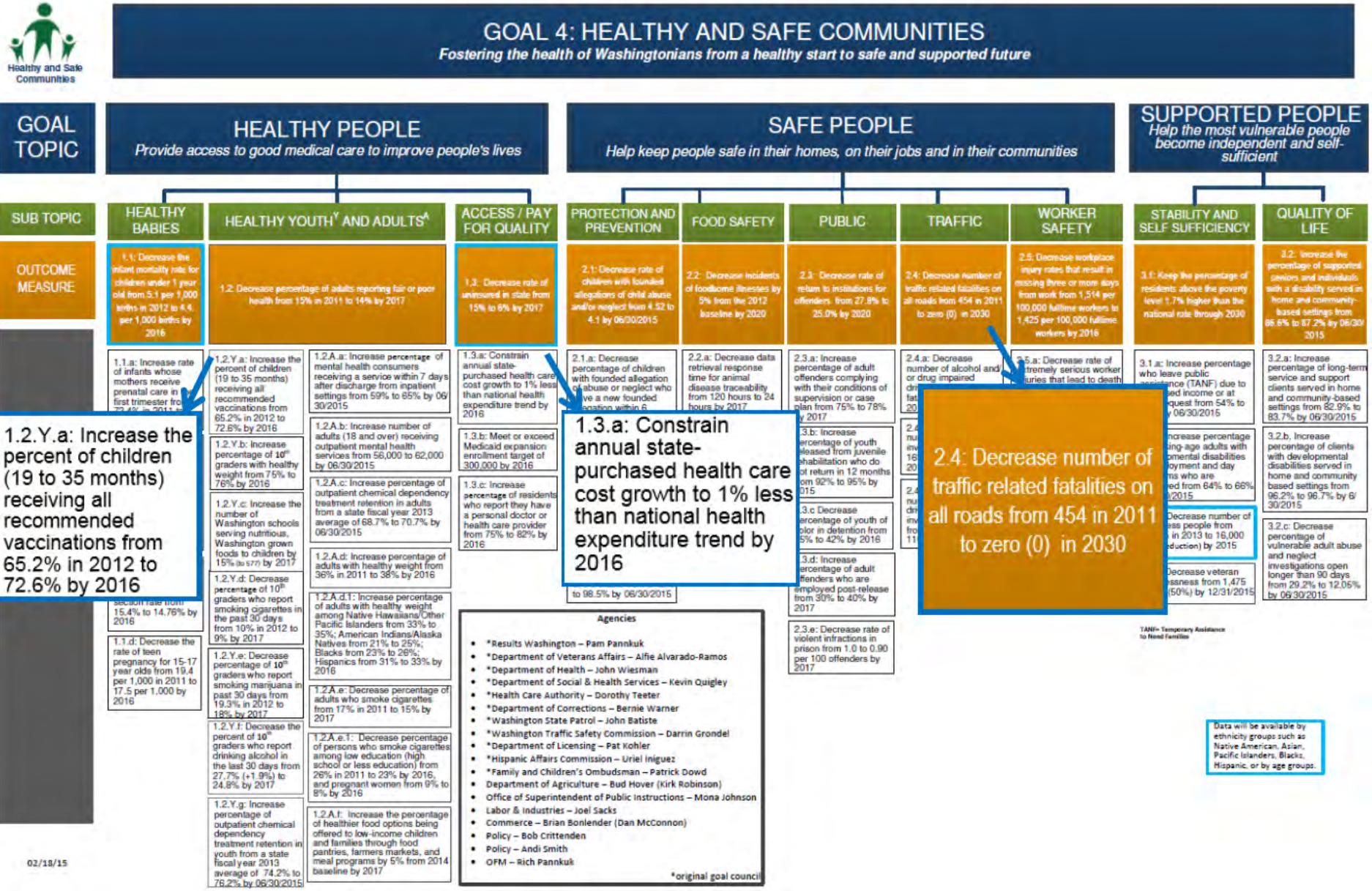
A Prosperous Economy

Sustainable Energy and a Clean Environment

Healthy and Safe Communities

Efficient, Effective and Accountable Government

Goal 4: Healthy, safe communities



Goal Councils

53

State Agency Directors

World Class Education

Prosperous Economy

Sustainable Energy & a Clean Environment

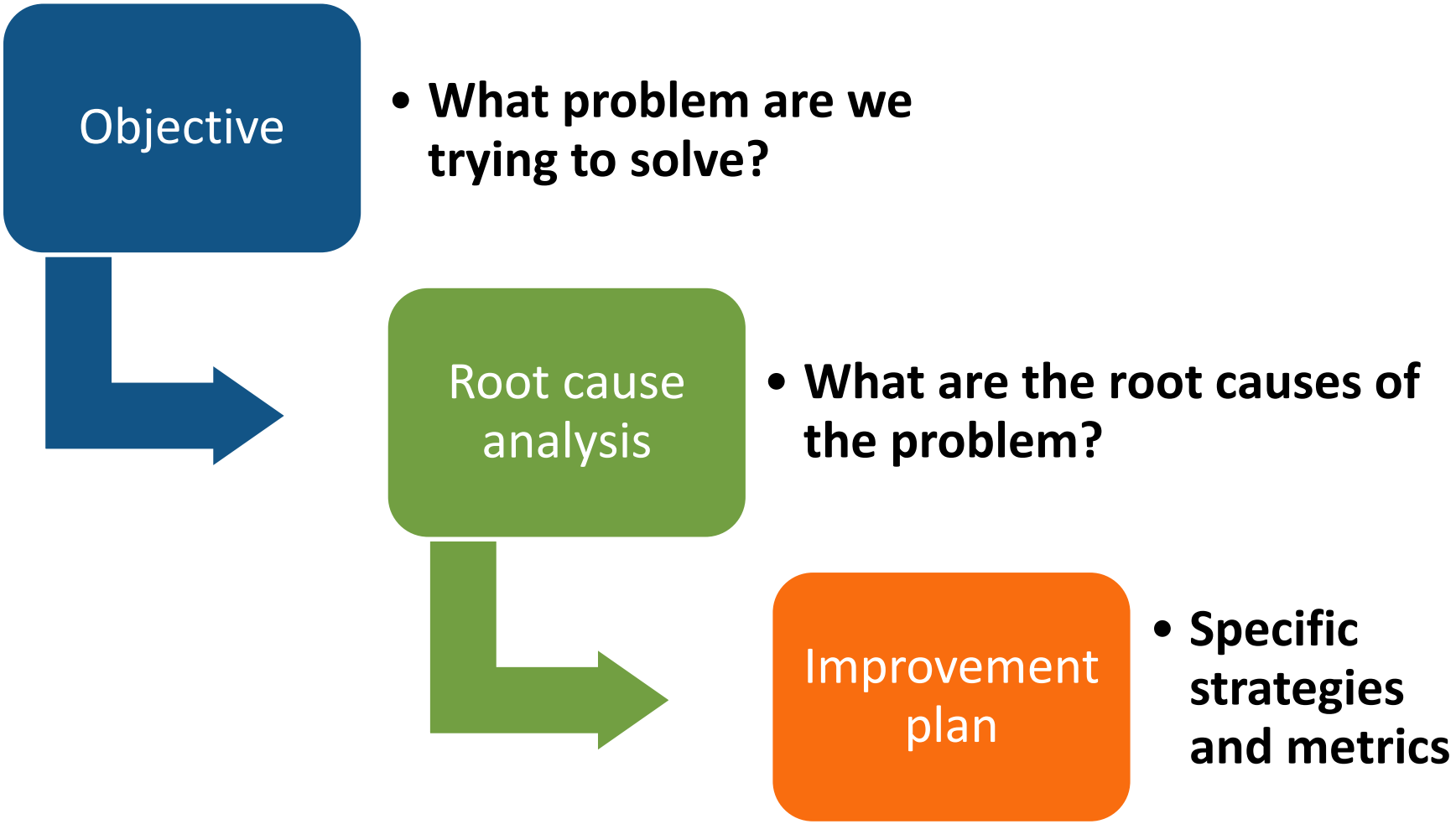
Healthy & Safe Communities

Effective, Efficient & Accountable Government

Lean management

- Maximizing value to the customer while minimizing waste.
- Optimize the flow of services or products so that work requires less effort, space, capital and time.
- Produce work with fewer errors.
- Engage the people closest to the work – line staff – in improving their work processes and results.
- Focus on solving problems at their root cause, rather than scrambling to treat symptoms.

Improving: Lean thinking



Results Washington | Timeline

2013: Design & Develop

Strategic Framework

Measure Maps

Goal Councils

Stakeholder Previews

Rollout

2014: Implement & Experiment

Results Reviews

Open Performance

Improvement Plans

Early Results

2015: Operationalize

Cultural Change

Partnership Expansion

Strategic Alignment

Innovation AND Accountability

How Transportation Connects

A Prosperous Economy

Sustainable Energy and a Clean Environment

Healthy and Safe Communities

3.1 Maintain infrastructure assets at 2012 baseline condition levels	1.1 Reduce transportation related greenhouse gas emissions from 44.9 mmt/year (projected 2020) to 37.5 mmt/year (1990) by 2020	2.4: Decrease number of traffic related fatalitites on all roads from 454 in 2011 to zero (0) in 2030
3.1.a Based on current funding levels, control the percent of state and local bridges in poor condition from increasing over 10% by 2017	1.1.a Reduce the average emissions of greenhouse gases for each vehicle mile traveled in Washington by 25% from 1.15 pounds (lbs.) in 2010 to 0.85 pounds (lbs.) by 2020	2.4.a: Decrease number of alcohol and/or drug impaired driver-involved fatalities from 199 in 2011 to 152 by 2017
3.1.b Based on current funding levels, control the percent of state and local bridges in poor condition from increasing over 10% by 2017	1.1.b Increase the average miles traveled per gallon of fuel for Washington's overall passenger and light duty truck fleet (private and public) from 19.2 MPG in 2010 to 23 MPG in 2020	2.4.b: Decrease number of speed-involved fatalities from 169 in 2011 to 123 by 2017
	1.1.c Increase the number of plug-in electric vehichles registered in Washington from approximately 8,000 in 2013 to 50,000 by 2020	2.4.c Decrease number of young drivers age 16-25 involved traffic fatalities from 146 in 2011 to 110 by 2017

Questions?

For more information

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