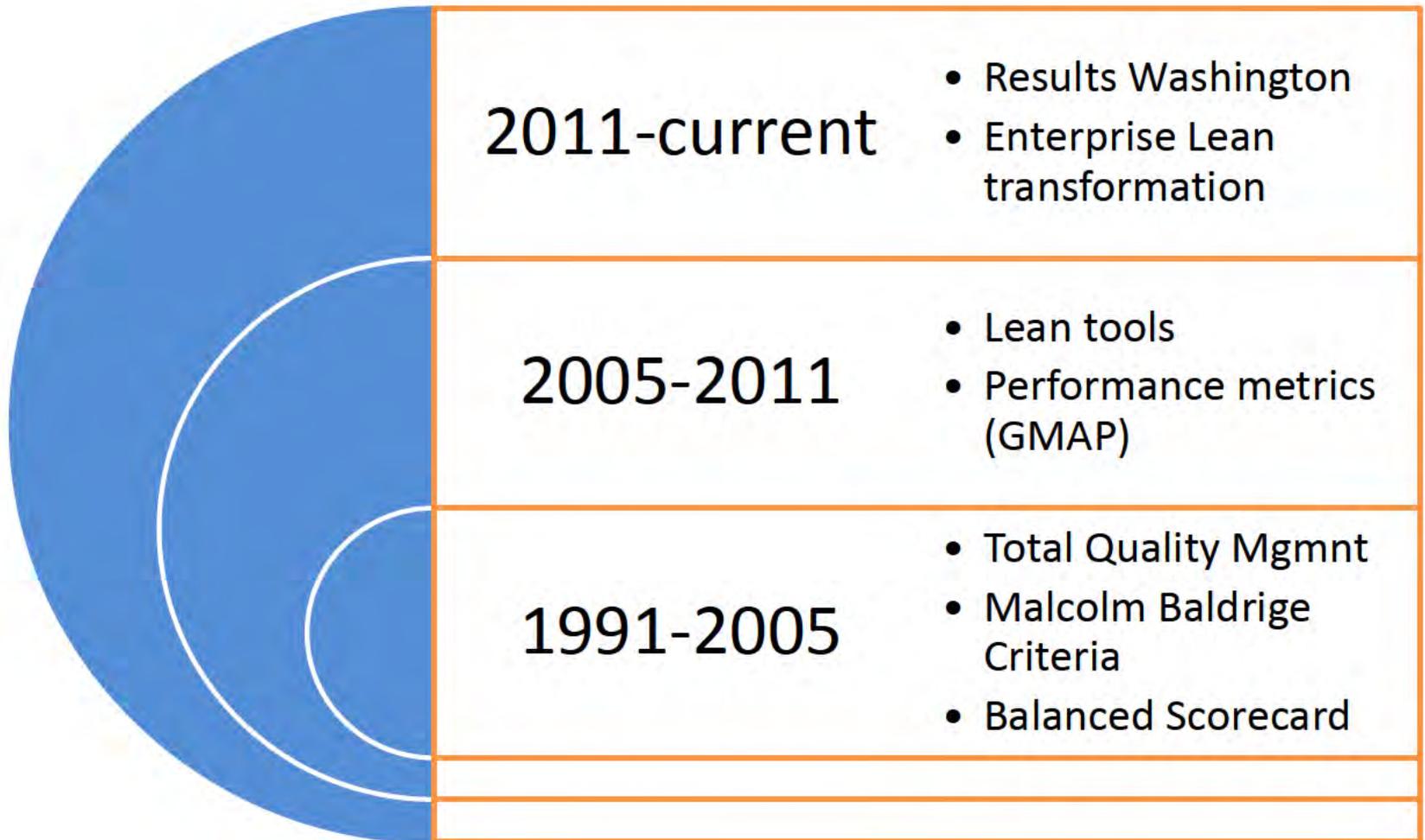


Results Washington

**Washington Transportation Commission
Board Meeting
March 18, 2015**

John Cooper, Senior Performance Advisor
Results Washington
Office of Governor Inslee

Washington State | History of Performance Management





Governor Jay Inslee

A New Strategic Framework

Vision

A **Working Washington** built on education and innovation ... where all Washingtonians thrive.

Mission

- Foster the spirit of **continuous improvement**
- Enhance the conditions for **job creation**
- Prepare **students** for the future
- Value our **environment**, our **health** and our **people**

Foundation

- **Create** a responsive, **innovative** and data driven culture of continuous improvement.
- **Recognize** Washington's rich **natural resources**, diverse **people** and entrepreneurial **drive**, and build upon our legacy.
- **Operate** state government with the expectation that success is dependent on the success of **all**.
- **Create** effective communication and transparency on **goals**, **measures** and **progress** in meeting expectations.
- **Deepen** our focus, understanding and commitment to our citizens: **Know our customers**.

Goals



World-Class Education



Prosperous Economy



Sustainable Energy and a Clean Environment



Healthy and Safe Communities



Efficient, Effective and Accountable Government

Measure & Improve

Building a more responsive, data-driven state government to get results:



www.results.wa.gov

Five goals



**World Class
Education**



**A Prosperous
Economy**



**Sustainable
Energy and
a Clean
Environment**



**Healthy and
Safe
Communities**



**Efficient,
Effective and
Accountable
Government**

Goal Councils

53

State Agency Directors



**World Class
Education**



**Prosperous
Economy**



**Sustainable
Energy & a Clean
Environment**



**Healthy &
Safe
Communities**



**Effective, Efficient
& Accountable
Government**

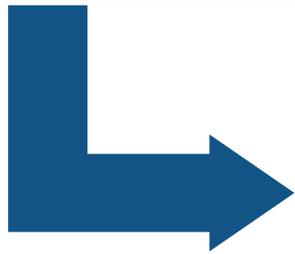
Lean management

- Maximizing value to the customer while minimizing waste.
- Optimize the flow of services or products so that work requires less effort, space, capital and time.
- Produce work with fewer errors.
- Engage the people closest to the work – line staff – in improving their work processes and results.
- Focus on solving problems at their root cause, rather than scrambling to treat symptoms.

Improving: Lean thinking

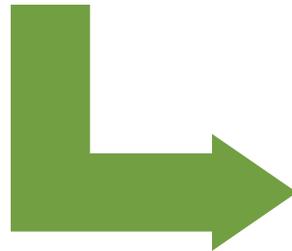
Objective

- What problem are we trying to solve?



Root cause analysis

- What are the root causes of the problem?



Improvement plan

- Specific strategies and metrics

Results Washington | Timeline

2013: Design & Develop

2014: Implement & Experiment

2015: Operationalize

Strategic Framework



Measure Maps



Goal Councils



Stakeholder Previews



Rollout

Results Reviews



Open Performance



Improvement Plans



Early Results



Cultural Change



Partnership Expansion



Strategic Alignment



Innovation AND Accountability



How Transportation Connects



A Prosperous Economy



Sustainable Energy and a Clean Environment



Healthy and Safe Communities

3.1 Maintain infrastructure assets at 2012 baseline condition levels

3.1.a Based on current funding levels, control the percent of state and local bridges in poor condition from increasing over 10% by 2017

3.1.b Based on current funding levels, control the percent of state and local bridges in poor condition from increasing over 10% by 2017

1.1 Reduce transportation related greenhouse gas emissions from 44.9 mmt/year (projected 2020) to 37.5 mmt/year (1990) by 2020

1.1.a Reduce the average emissions of greenhouse gases for each vehicle mile traveled in Washington by 25% from 1.15 pounds (lbs.) in 2010 to 0.85 pounds (lbs.) by 2020

1.1.b Increase the average miles traveled per gallon of fuel for Washington's overall passenger and light duty truck fleet (private and public) from 19.2 MPG in 2010 to 23 MPG in 2020

1.1.c Increase the number of plug-in electric vehicles registered in Washington from approximately 8,000 in 2013 to 50,000 by 2020

2.4: Decrease number of traffic related fatalities on all roads from 454 in 2011 to zero (0) in 2030

2.4.a: Decrease number of alcohol and/or drug impaired driver-involved fatalities from 199 in 2011 to 152 by 2017

2.4.b: Decrease number of speed-involved fatalities from 169 in 2011 to 123 by 2017

2.4.c Decrease number of young drivers age 16-25 involved traffic fatalities from 146 in 2011 to 110 by 2017

Questions?



For more information

www.results.wa.gov

