

Human Services Transportation Planning

Don Chartock
Access Development Manager
Public Transportation Division

Washington State Transportation Commission
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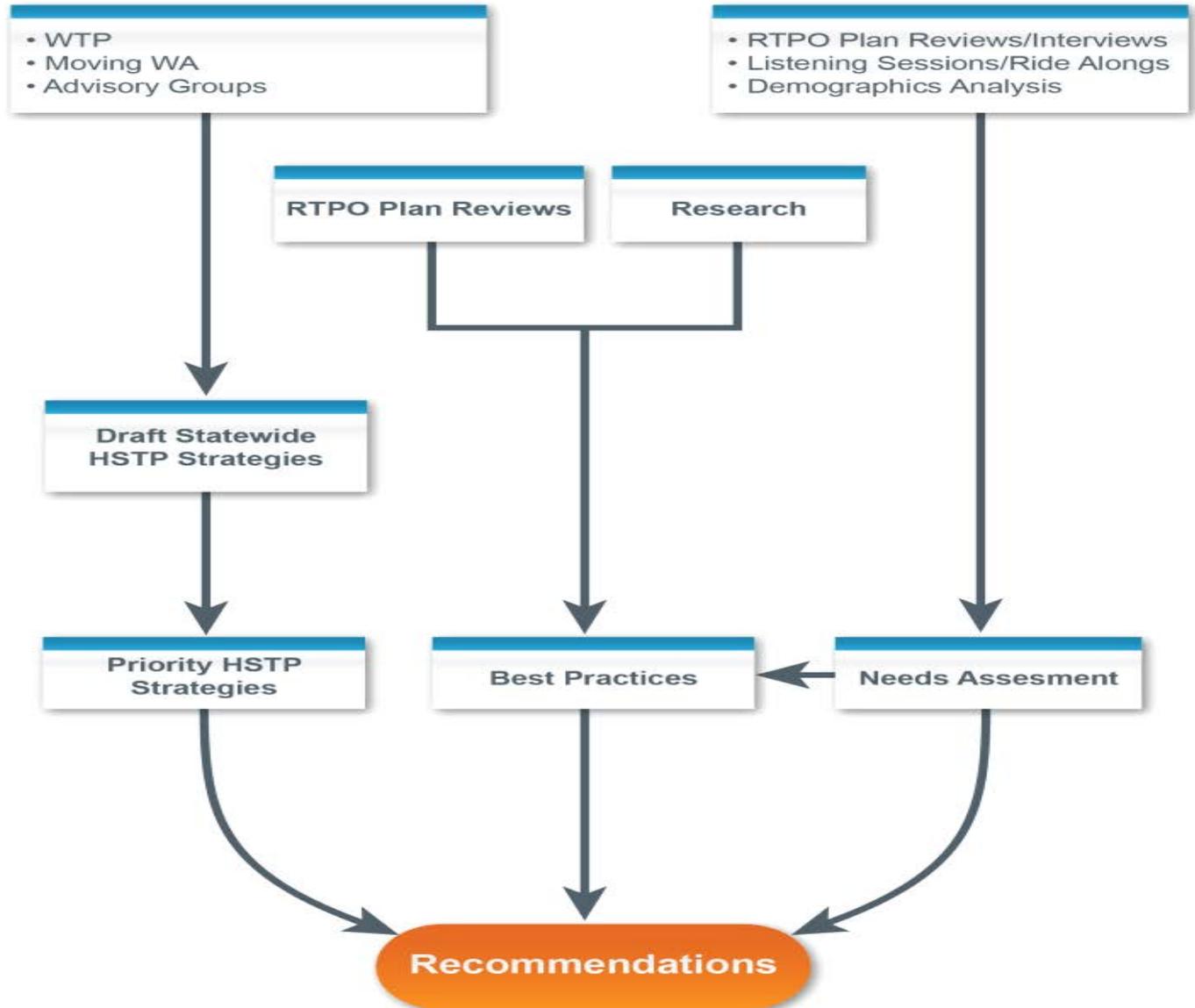
Special Needs Transportation

- RCW 36.57A.180 "persons with special needs" means those persons, including their personal attendants, who because of physical or mental disability, income status, or age are unable to transport themselves or purchase transportation.
- RCW 47.01.071(1)(d) Integrate the statewide transportation plan with the needs of the elderly and persons with disabilities, and coordinate federal and state programs directed at assisting local governments to answer such needs;

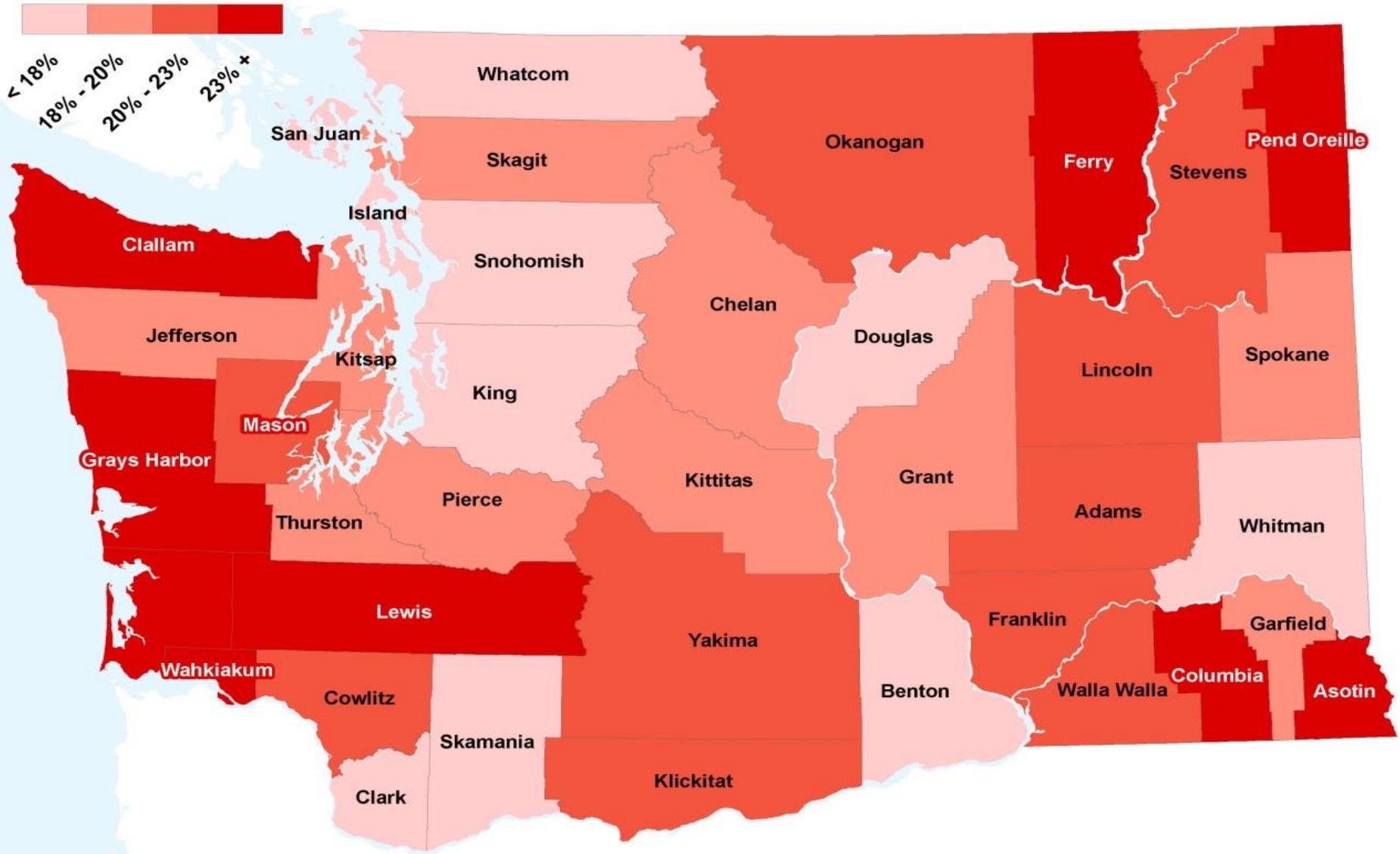
Human Services Transportation Plan

- The plan is required to receive federal special needs funding.
- WSDOT extends the planning requirement to all federal and state rural and special needs transportation grant programs.
- Planning at both RTPO and State Level
<http://www.wsdot.wa.gov/acct/>

Statewide Participation in Plan



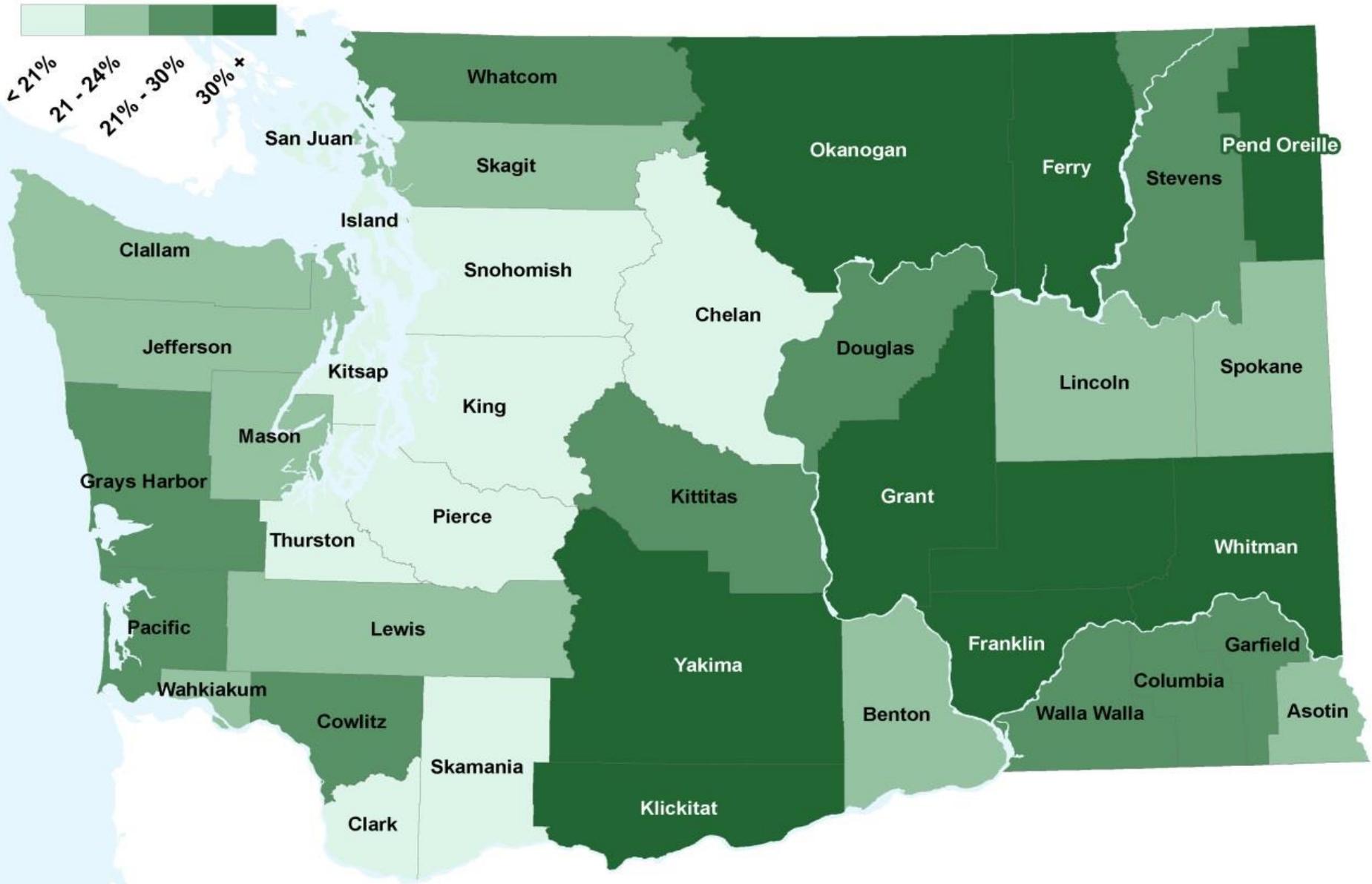
Percentage of People with Disabilities



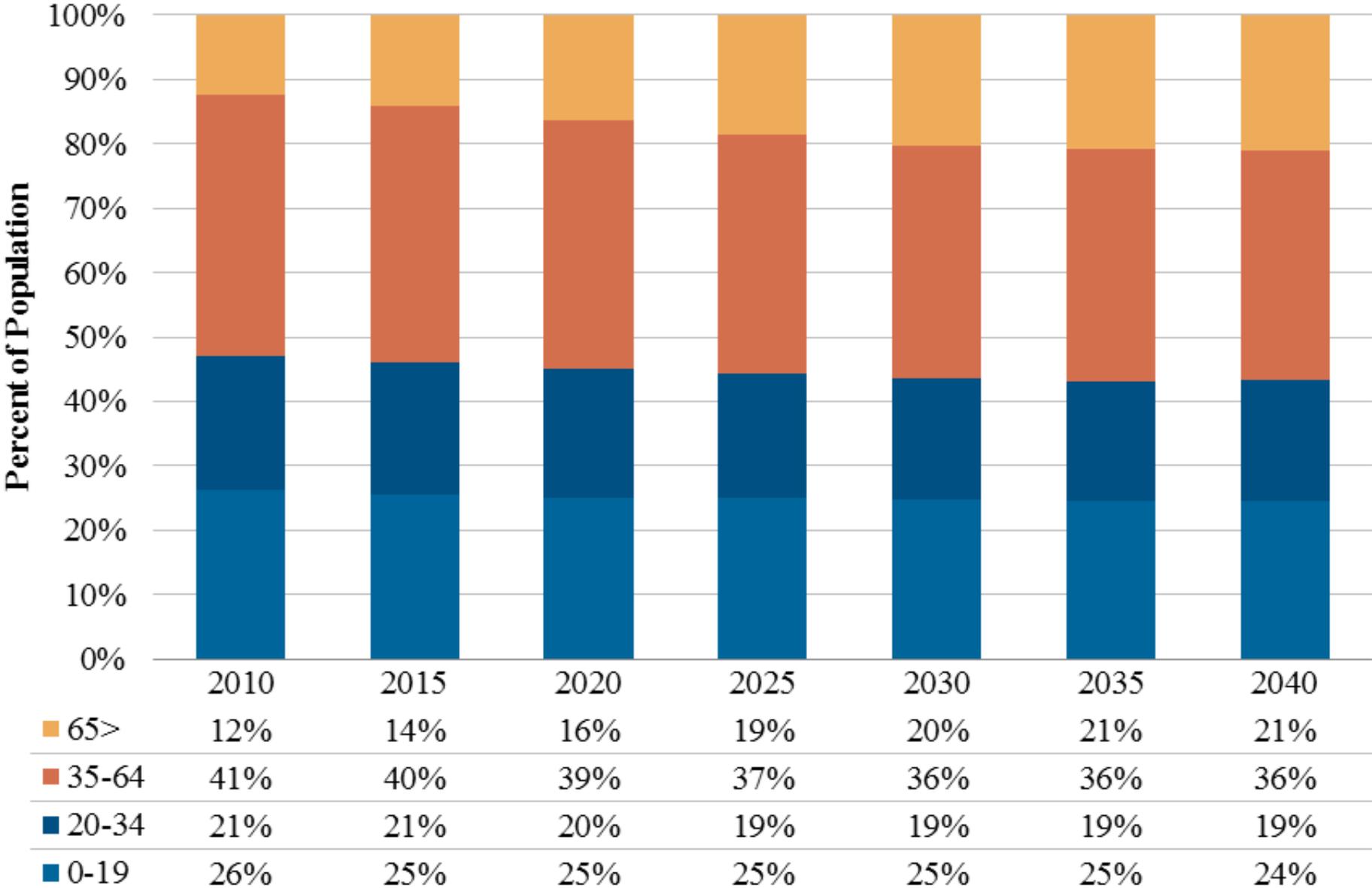
Percentage of People over 65



Percentage of People in Poverty



Statewide Age Distribution



Needs and Gaps

- Unserved or underserved geographical areas
- Travel distances & cross-jurisdictional travel
- Ease of system use
- Access to the system
- Service expansion
- Safety and supervision
- Service capacity

Needs and Gaps

- Service Levels and Vehicle Fleets
- Performance Measures
- Mobility Management
- Awareness of transportation options
- Information sharing

Customer Recommendations

Transportation Need	Recommendation
Unserved or underserved geographical areas	Service Expansion
Travel distances and cross-jurisdictional travel	Improve Data
Ease of system use	Consolidated Trip Planning Portal
Access to the system	Integrated Planning Accessible Infrastructure
Service expansion and capacity	Sustainable Funding
Safety and security	User Safety Travel Training

Operational Recommendations

Transportation Need	Recommendation
Service levels and vehicle fleets	Maintain Existing Levels of Service
Performance measures	Quality of Service Measures
Mobility management	Mobility Management

Awareness Recommendations

Transportation Need	Recommendation
Awareness of transportation options	Targeted Outreach
Information sharing	Information Clearinghouse

RTPOs

- WSDOT Contracts with RTPOs
- Contents
 - Common Origins
 - Common Destinations
 - Compare to Current Services
 - Strategies for Addressing Unmet Needs
- Updated Template
 - Increased Outreach
 - Outlined Partners
 - Specific Deliverables
 - Common Measurables
 - Work After the Plan is Written
- Due December 2014

Questions?

For additional information on Special Needs Transportation,
please contact:

Don Chartock at
(360) 705-7928 or ChartoD@wsdot.wa.gov.